



DATA CENTRE SPECIFICATION

# Lisbon LIS001°



# AtlasEdge LIS001 Data Centre

#### Powered by 10MVA

AtlasEdge LIS001 Data Centre offers over 3.162 m2 of secure resilient space.

#### Highly efficient carrier neutral data centre facility in Lisbon

AtlasEdge LIS001 Data Centre is located just 14 kilometre away from the nearest major airport, and connected via bus just 200 metre from this site

This AtlasEdge data centre offers state-of-the-art technology, resilience and 24/7 security and provides over 3.162 m2 of data centre space and alternative carrier routing.

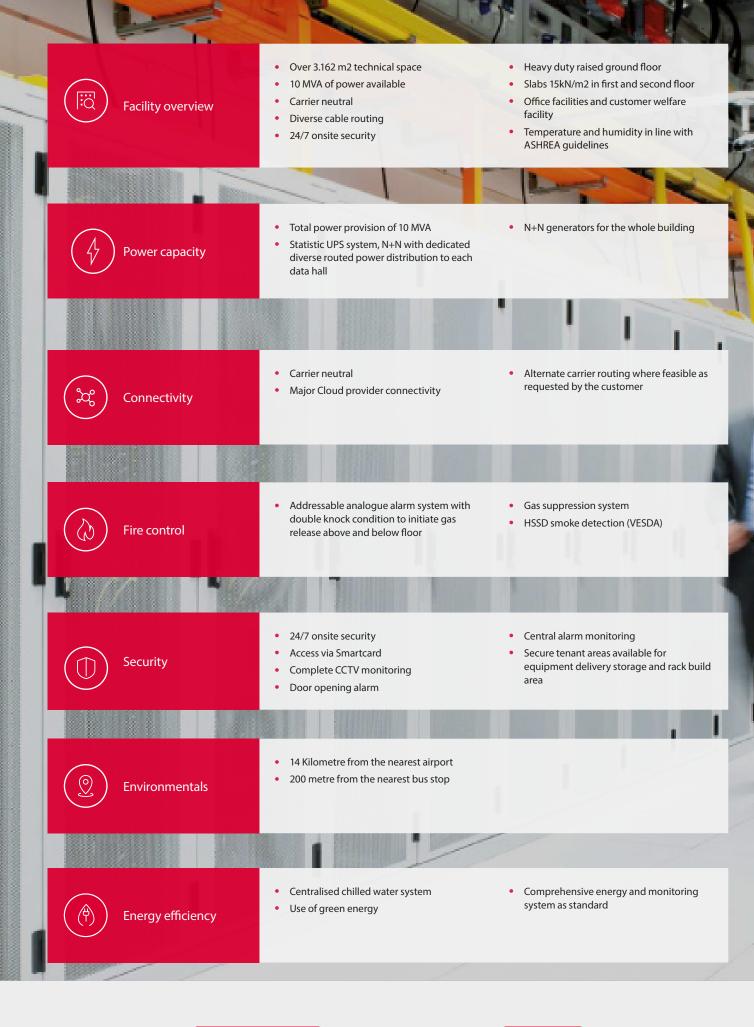
With 10 MVA of power available the data centre will ensure you have the scalability of energy supply exactly when required.

#### Service excellence

- High level of reliability and resilience
- Consistent and efficient service delivery
- ITIL based service management methodology

Our team is responsible for the entire mechanical and electrical infrastructure at the AtlasEdge Lisbon Data Centre. This includes management of the data halls, capacity management, security, energy procurement and the programme of planned preventative and corrective maintenance work.









# AtlasEdge Escalation Matrix

Country	0	1	2	3	4	5
Country	servicedesk@atlasedge.com Level 1-5 AtlasEdge Escalation Matrix					
	Service Desk phone number (24/7)	Service Desk Manager	Functional Manager	Service Operations Director	Operations Director	SVP Operations
UK	0800 538 5130 / +44 20 4526 5537					
DE	0800 627 3157 / +49 30 16637049					
СН	0800 140 304 / +41 43 216 34 08					
NL	0800 022 2408 / +31 20 399 1123					
DK	80 25 38 15 / +45 88 74 15 12					
FR	0800 916 468 / +33 1 89 19 55 43					
IT	800 694 148 / +39 02 0062 4791					
ВЕ	0800 75 609 / +32 2 897 83 59					
ES	900 804 576 / +34 936 06 53 30					
All	+44 20 4526 5537					

## Visiting address

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### Contact Information

For enquiries about sales please contact lisbon@atlasedge.com

For enquiries about services please contact: servicedesk@atlasedge.com

